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To:	Examiner Andrew J. Rudy	From:	Rhonda L. Sheldon
Company:	U.S. Patent and Trademark Office	Date:	December 9, 2003
Fax:	703-872-9306	Pages:	10
Serial No.:	09/540,968	Our Ref:	ITL0365US (P8584)

☒ **Urgent** ☐ For Review ☐ Please Comment ☐ Please Reply ☒ Confirm Receipt

MESSAGE:

Applicants: STANLEY MO, DAVID B. KINDER & LINDA B. WELSH
Serial No.: 09/540,968
Filing Date: March 31, 2000
Title: MANAGING ON-LINE TRANSACTIONS

Examiner Andrew J. Rudy,

Per your request, enclosed are the papers we filed with your office (USPTO) via fax on November 10, 2003.
The documents enclosed are as follows:

1. Copy of the Reply to Paper No. 20 that was sent by fax on 11/10/2003;
2. Copy of the Original Fax Cover Sheet, dated 11/10/2003;
3. Copy of the Auto-Reply Facsimile Transmission from the USPTO verifying receipt of fax sent on 11/10/2003;
4. Copy of the Transaction Report from our fax machine verifying receipt of the fax sent 11/10/2003; and
5. This Fax Cover Sheet.

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Applicants:	Stanley Mo, et al.	§	Group Art Unit:	3627
Serial No.:	09/540,968	§	Examiner:	Andrew J. Rudy
Filed:	March 31, 2000	§	Atty. Dkt. No.:	ITL.0365US (P8584)
For:	Managing On-Line Transactions	§	Confirmation No.:	2086
Customer No.:	21906	§		

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Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

REPLY TO PAPER NO. 20

Dear Sir:

In response to the Office Action mailed September 9, 2003, please consider the comments in accordance with the following REMARKS section.

Date of Deposit: November 10, 2003
I certify that this document and authorization to charge deposit account is being facsimile transmitted to the United States Patent and Trademark Office (Fax No. 703/872-9327) on the date indicated above.
Debra Cutrona
Debra Cutrona